Inside the crate you will find a box with necessary items and the dyno itself as well as the columns.



The dyno comes completely assembled except for the columns.

There will be a box with items that you will need.

Position the split collar to rest under the crossbar and we will use this later for testing. There is a T-handle Allen key inside the box to use for adjusting it.

The IR-Temperature sensor will be on the right column, later you will position it for temperature recording of the damper body.

The load cell and IR-Temp. will have cables installed and going inside the top plate of the damper machine and already connected to the electronics board.

Set the dyno on the floor and try to have it level. Your main concern will be connecting to power so keep that in mind as to where you place the machine.



In the box, we have included your Software license, USB Memory stick, your clevis fixtures, T-handle Allen-key and a CTW Printed Preload block and a USB cable.



The Software key/Dongle (left) is your license to collect data with our CTW Software. In order to collect data you will need to have this plugged into the computer to collect data. It is not needed to use the software in a demo-viewing mode. The USB memory stick (right) is loaded with everything you need to run and use the damper dyno.

We recommend a Win10 i7 laptop with (3) USB ports. At this time, the dual core processor is the best suggestion for performance. If you have less USB ports, you can use a USB hub for expansion.



USB Hub with Software key – USB cable from Data card – USB for motor control

CTW Automation Install Guide for the RD7.5 and RD10: 380/440 VAC III



A quick view of the dyno and the important cables is shown above.

There are two (2) power type cables coming from the top of the machine.

- Primary power needs to be connected to 380/440 VAC III phase power.
- Low voltage / computer type power cable also needs to plug into a standard wall outlet

USB data cable. The square end goes into the port in the top of the machine while the other end plugs into the computer.

Motor control cable is already connected to the motor inverter while the other end will go to the computer USB port.

The red Emergency Stop button is located at the front. During shipping this may have been depressed, please check to make sure it is in the "up" and ready position. Pressing this button will cut the main power to the motor controller.

Input Power

RD7.5

Input power 380/440: 21 AMP peak

RD10

Input power 380/440: 27 AMP peak



Your main power will be delivered through the cable coming from the top of the unit. This machine should be for 380/440 VAC three phase input consisting of: L1-Black L2-Brown L3-Gray Ground-Green Blue-Neutral If you do not have a neutral then connect the Blue and Green.

Note – both machines will run on less supply amperage but may not achieve peak power output.



Best practice is a fused switch box for power. You can also use a plug and receptacle of a proper amperage rating.

Plug in your low voltage and your high voltage and apply power. The dyno needs to be powered on before moving to the next step. There is a light in the upper left corner of the front plate that will illuminate when power is on to the machine.

Software Install

You were supplied a USB Memory stick with all the necessary information and software on it. Plug it in to a USB port and you will find a folder named "COPY TO DESKTOP". Copy this to the desktop of the computer you will use. Remove the memory stick and open the folder.

- You should have the files shown below noting a different model serial number. It includes our Software, Manual, drivers for the motor controller and the data card, your calibration settings (ZIP folder), TeamViewer remote access program and a Sheet for how to run a Test.
 - Autoinstaller_WHQL_CDM2.12.26_Win 2K, XP, Vista, 7, 8, 8.1, 10, 32_64bit
 - CTW Automation 300 x 300 LOGO Example
 - E CTW Automation Inc. General Terms and Conditions V2
 - 📰 CTW Automation Probe 20.9.2.1634 Setup
 -] 🖢 CTW Probe Software Manual Rev D
 - Field instructions Rev C
 - icalsetup
 - 🛃 Install RD2-RD3-RD5 200-240 I & III Rev D
 - Keyspan Windows 2008 Server R2, 7, 8 and 8.1_v4
 - 📕 RD3-110 CTW 10-28-2020
 - Run a Test with CTW Probe Rev B
 - FeamViewerQS_en-idctjrujv7
- Plug in all (3) required items for running your dyno, one at a time, allowing for the computer to find them and load any drivers it needs. This will happen automatically.
 - The software key / dongle
 - The USB data card cable
 - The USB motor control cable
- Run the "CTW Automation Probe Setup" program. When this is done, we need to copy your calibration file to the proper place.

Continued on the next page

 Going back to the folder you copied to the Desktop, find the item inside that has your machines serial number and date in a zip file. Copy the file to Documents / CTW Automation folder. It will look like this:

	compressed rouger roots Criti Automa			
Home Share View	Extract			
★ Cut to Quick Copy Paste access Paste shortd	ut Nove Copy Delete Rename	New item ▼ 1 New folder	Properties	Select all Select none Invert selection
Clipboard	Organize	New	Open	Select
– 🔿 👻 🛧 📙 > This PC > Docur	nents > CTW Automation			
A Quick access	▲ 🗌 Name	Date mod	ified Type	Size
Documents	Settings	11/17/201	7 1:25 PM File folder	
L Downloads	OTHER DATA	11/28/201	7 4:18 PM File folder	
	Tests - CALIBRATION	2/22/2018	5:56 PM File folder	Transfer and the second second second
A	New folder	3/12/2018	4:33 PM File folder	Example
Access		3/22/2018	5:25 PM File folder	
CTW Store	Data	4/4/2018 4	18 PM File folder	
Install Sheet	TempData	4/4/2018 4	18 PM File folder	
📙 Leasing - ACG		4/4/2018 4	k21 PM File fol	
Deckton	Logs	4/16/2018	8:36 AM For folder	
Desktop	Tests	4/16/2018	9:20 AM File folder	
Dropbox	Report	10/4/2017	2 PM Microsoft	Excel 97 123 KB
ConeDrive - CTW Automation	Report	11/10/01	7 10:03 Text Docu	ment 12 KB
A MichaelK	Report	/10/201	7 10:03 Microsoft	Excel C 3 KB
This PC	🗾 Report	11/10/201	7 10:06 Adobe Ac	robat D 305 KB
> 🧊 3D Objects	RC-DYNO 10-17	11/14/201	7 1:45 PM Compress	ed (zipp 82 KB
Apple iPhone	RD1-002 CTW 11-17-2017	11/17/201	7 2:31 PM Compress	ed (zipp 97 KB

- When it is finished, you can start the program by clicking on the icon on the desktop.
 - Make sure the software key and both cables are plugged in and the power is on to the dyno and the low voltage cord is plugged in. Look for the light on the front left corner of the machine.
- Now you need to load your calibration settings we used for your dyno.

•

• In the program, go up to the top and find "Preferences". Click and then look for the "Restore settings and restart....." and click

File	Tools	Analysis Views	
Open			
Unit prefe	erences		
Jnit syste	em		•
Layout			•
Backup s	ettings		
Restore s	ettings and rest	art	
About			
Check for	Updates		
Exit			
1: C:_\R	D3-007 10 6 3 1	cvp	

- Next, a box will open and you will search on your Desktop for the "CTW" folder you created. Then inside that folder, look for the Zip folder labeled with your dyno serial number on it. These are your settings and calibrations. You can see an example below.
- You should now be ready to start using your dyno. There is a PDF included with the information on how to run a test.

You can find Videos on our YouTube channel for further help and training as well as join us on FaceBook to stay informed.

CTW Automation Install Guide for the RD7.5 and RD10: 380/440 VAC III

Troubleshooting

If after opening Probe and loading your calibration settings file your 'Shock Dyno' shield (upperright corner) is still red, ensure that the software key, and motor & data card cables are plugged into the computer, then follow these steps.

- Hover your mouse over the Shock Dyno shield to open up the information window as seen below.
- If Commands Sent is "0" and/or the Serial Port is blank or listed as "None", close the Probe program.



- Open your computer's Device Manager. Go to the 'Control Panel' and choose 'View by: Icons' (large or small) and double-click on 'Device Manager' to open.
- Find 'Ports (Com & LPT)' and expand using the arrow. Make a note of the USB Serial Port Com number.



 If there is no Com Port number listed or if 'Other Devices' shows a yellow warning error on FT231X USB, you will need to close the Device Manager and load additional drivers for the motor controller cable.

CTW Automation Install Guide for the RD7.5 and RD10: 380/440 VAC III Troubleshooting (Cont.)

- Re-open the CTW Copy To Desktop Folder.
- Find the program "Autoinstaller_WHQL_CDM2.12.26_Win 2K, XP, Vista, 7, 8, 8.1, 10, 32_64bit.exe" and install it by double-clicking. This is the driver for device communication to the motor / actuator, which is the black cable from the dyno.
- Now go back to Device Manager and find the Ports (COM & LPT) area and note the USB Serial Port (COM#). We need the COM # for Probe.
- Next, start Probe and go to the Configuration Tab. Scroll down to find the COM Port area and set the number to match what was listed in the Device Manager. Then click on the "Save" icon. Give the program a few moments to reset. You may need to click "Save" again. The Shock Dyno shield should change to green and you can begin testing.

Shock Dy	mo 😵 🔒 Spring Rater 🕨 📕	• • • • • •
ive Shock Report	 Configuration 	÷ 9 >
	- 📀 🔀 Equip 📇 Save 💼	Copy X Delete
	Default	
	21	×
	4 Analog In	-
	Analog-in Channels	8
	Channels	9 channels 📃
	Maximum Channel Rate	20000
	Sample Rate	v
	Voltage Gain Range	1put +/- 10 V 💌
	Communications	
	Baud Rate	Br 019200 v
	COM Port	COM 5 v
	Data Width	Dw 8 Bits v
	Hardware Flow Control	None ~
	Parity	Even ~
	Read Interval	50
	Read Time Out	75
	Stop Bits	Sb 1 Bit v
	Write Time Out Base (ms)	100
	Writer Char Time Out (ms)	20
	" Cycle Detection	
	Crossover Accept Percentage	10.0 % 🔻
	4 Hardware	
	Machine extension IP	0.0.0.0 Ping
	Uses secure https to connect	✓
	4 Misc	
	Abort Move Speed	0.025 m/s 🔻
	Average Force Velocity Spacing	0.013 m/s 👻